

# Tour Van Policy



## Rationale

Granville Island is one of Vancouver’s top attractions for locals and visitors alike. As Metro Vancouver’s population and tourism industry have grown, so have the number of trips to Granville Island.

To better manage medium and large tour bus traffic, Granville Island implemented a [Tour Bus Policy](#) in 2018.

To further improve vehicle flow, Granville Island implemented an additional [Tour Van Policy](#) in 2019.

## Tour Group Policy

Please note that CMHC-Granville Island recently implemented a temporary pause on all new guided tour groups operating without prior approval from CMHC. More details can be found here: <https://admin.granvilleisland.com/tourguide/>

## Definitions

For the purpose of this policy, “tour van” refers to any passenger vehicle that:

1. Is being used for the purpose of bringing tour groups to Granville Island, and
2. Is under 22 ft long.

All tour vehicles parked in tour van parking stalls must clearly show the name of the tour operating company.

## Enforcement

The [Tour Van Policy](#) will be enforced by Granville Island parking ambassadors.

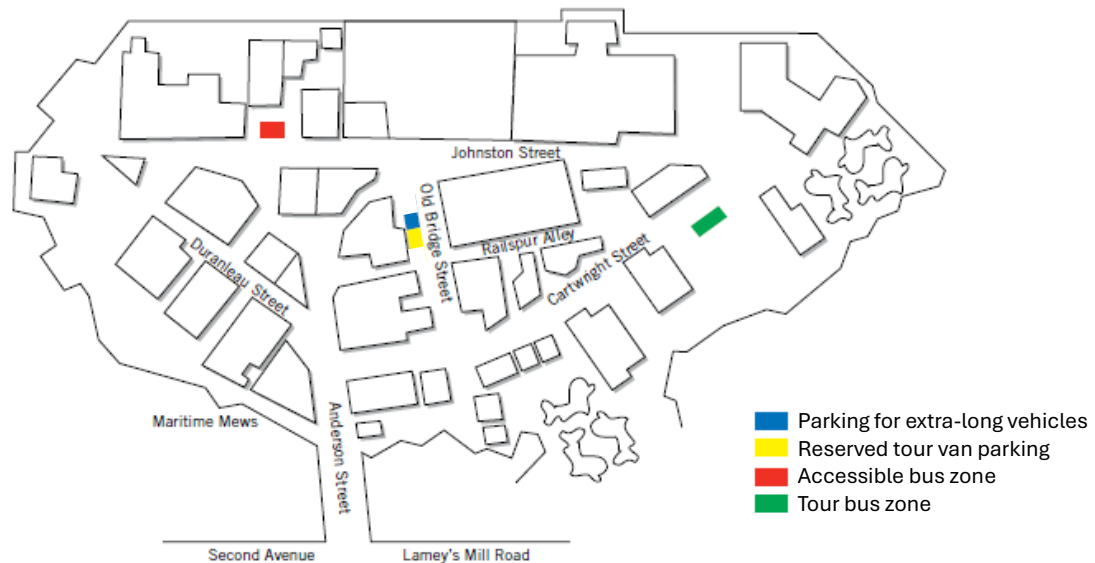
## Contacts

For any questions regarding this policy, please contact:

Granville Island Reception  
[info@granvilleisland.com](mailto:info@granvilleisland.com), 604-666-6655

Granville Island Planning and Development  
[planning@granvilleisland.com](mailto:planning@granvilleisland.com)

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## Parking

1. Tour vans entering Granville Island must park in the extra-long parking stalls indicated on the map above. Tour vans are not permitted to park in regular vehicle parking. Pay parking is in effect 9 AM – 10 PM.
2. Three extra-long parking stalls are designated exclusively for tour vans. The rate for these reserved stalls is the standard hourly public parking rate plus a \$2 per hour premium, reflecting their exclusive use. The public parking rates can be found here: <https://granvilleisland.com/directions-and-parking/parking-information-new>  
  
The reserved tour van stalls must be paid via the parking apps available. Parking cannot be purchased from the parking meter.
3. Additional extra-long parking stalls are adjacent to the reserved tour van stalls. They are available at the same rate as regular vehicle parking and may be purchased through the parking apps or parking meter.
4. Tour vans are permitted to use the Granville Island Tour Bus Zone if they follow the regulations described in the Tour Bus Policy, which can be found here: <https://granvilleisland.com/directions-and-parking/commercial-tour-operators>
5. If a tour van is carrying passengers with mobility needs, the driver may use the Accessible Bus Zone shown on the map for drop-off and pick-up. The Accessible Bus Zone has a time restriction of 10 minutes.