

Rationale

As one of the city's top tourist attractions, Granville Island sees high numbers of tourists, especially in the summer. With tourism to Vancouver setting new records each year, the number of tour buses driving onto the Island has also grown. The increasing number of buses on the Island must be managed responsibly in order to limit the negative impact on Island operations and the overall experience for visitors. These impacts include increased traffic congestion as buses maneuver and park within the Island's constricted road network, as well as the cumulative impact of large numbers of buses on the Granville Island "people place" ambience.

To better manage tour bus traffic, Granville Island created a new Tour Bus Policy in 2018.

Definitions

For the purpose of this policy, "tour bus" refers to any passenger vehicle that:

1. Is being used for the purpose of bringing tour groups to Granville Island,
2. Does not fit into a standard parking stall (approximately 16ft long).

Enforcement

Enforcement of the tour bus policy will be conducted by Granville Island Parking Ambassadors. Parking ambassadors will determine whether a tour bus has a valid permit by checking the license plate of the tour bus. Tour bus operators arriving without a permit, or who are unwilling to purchase one onsite, will be instructed to follow the directions of the Parking Ambassador. If they do not comply, they will be required to leave Granville Island immediately. Youth groups with passengers 17-years-old and younger do not need to purchase a day permit.

Tour Van Policy

Granville Island also provides parking spaces for Tour Vans. These are classed as vehicles that are under 22ft but too big for a standard parking stall. Further details provided here:

<https://admin.granvilleisland.com/policies-and-procedures/tour-van-policy/>

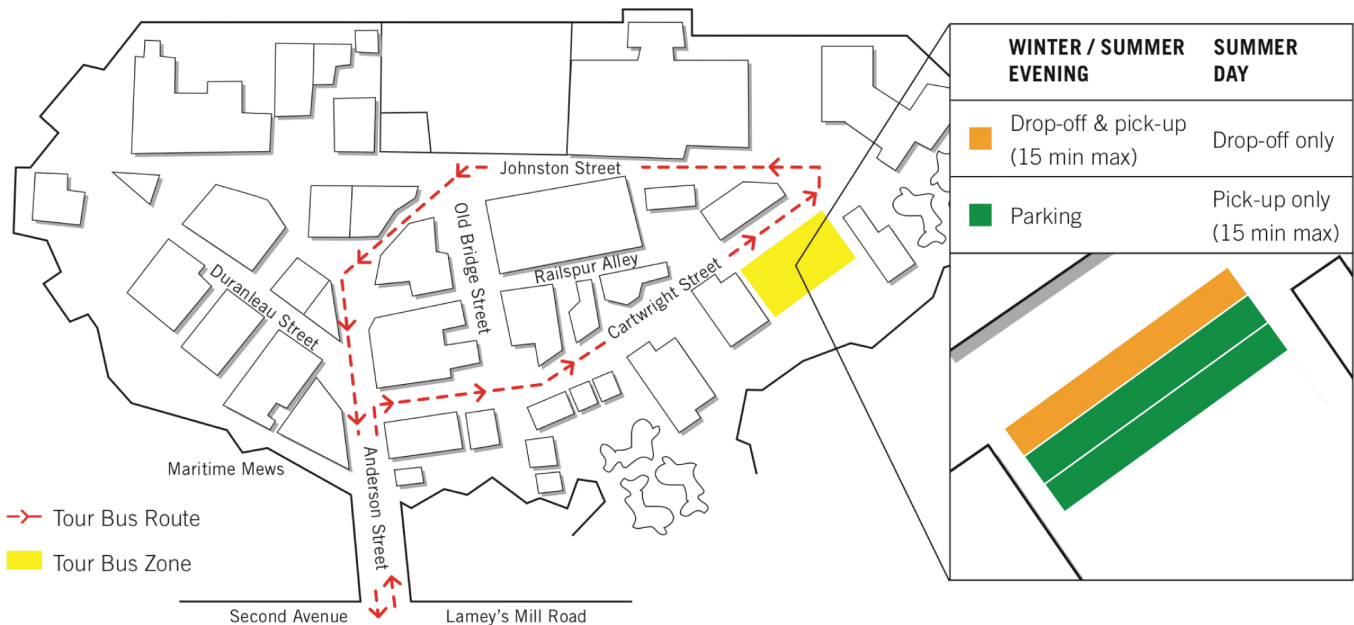
Contact

For any questions regarding this policy, please contact:

Hugo Johnston, Planning & Development
hjohnsto@cmhc.ca

For any questions regarding usage/enforcement of the designated areas, please contact:

Kyle Robertson, Operations
kroberts@cmhc.ca, 604-714-3743



Winter + Evenings

May 1 – September 30 after 6 PM
 October 1 – April 30 all times

1. Tour buses entering onto Granville Island are not required to buy a day permit.

2. Conditions:

- All tour bus operators must drop off and pickup passengers in the pick-up/drop-off area only.
- Tour buses are not permitted drop-off or pick-up “anywhere” the bus operator deems appropriate.
- Tour bus operators are responsible to communicate to their passengers the location and time for pick-up.
- Tour buses are permitted to park on the Island only at the parking location as indicated on the map on this page. If this parking area is full, buses must leave the Island.

3. Tour bus parking costs:

- \$15/hour (Inclusive of tax)

Permit administration: Hourly Tour bus parking can be purchased via the parking kiosk adjacent the bus parking area or online using the OffStreet App Link in the blue box adjacent.

Payment is registered to a vehicle’s license plate.

Summer Day

May 1 – September 30 daily before 6 PM.

1. Any tour bus entering onto Granville Island must have a valid Granville Island tour bus day permit.

2. Conditions of tour bus permit:

- All tour bus operators must drop off passengers in the designated drop-off area only.
- All tour bus operators must pick up passengers in the designated 15 minute pick-up area only.
- Tour buses are not permitted drop-off or pick-up “anywhere” the bus operator deems appropriate.
- Tour bus operators are responsible to communicate to their passengers the location and time for pick-up.
- Tour bus operators are to stay with their bus. If the driver must leave the bus, they should place their cell phone contact info in the bus’s window.
- Tour buses are not permitted to park on the Island

3. Tour bus day permit costs:

- 25 seats and over: \$40/day (Inclusive of tax)
- 24 seats and under: \$25/day (Inclusive of tax)

4. Permit administration: Tour bus permits can be purchased online using the Off Street App by clicking below:

[OffStreet Parking App Bus Permits Link](#)

Each permit will be registered to a vehicle’s license plate.